



As with all good things in life, there are a few, small asterisks attached to making a booking with Rouge on Rose.

Cancellation Policy:

- 31 days prior to arrival - Free cancellation
- 30 days prior to arrival - 50% due
- Cancellation on arrival day - 100% due
- Non-arrival (no show) - 100% due

Terms and Conditions:

- A 5% bank processing fee will be charged for all cancelled bookings.
- All third-party non-refundable bookings are final.
- Rates are subject to change without prior notice.
- All rates will be confirmed upon reservation.
- Room type is subject to availability.
- A 50% deposit is required upon confirmation of booking of 2 - nights or more to secure the reservation.
- A 100% deposit is required upon confirmation of a 1 - night booking to secure the reservation.
- We are a non-smoking establishment.
- Check-in is at 2 pm.
- Check-out is at 11 am.

A refund and waiver of our cancellation policy are at the discretion of the management. All payments must be made in South African Rands (ZAR) directly to us. Should payment not be timeously received, Rouge on Rose Boutique Hotel reserves the right to automatically cancel the reserved accommodation and at the same time reserves the right to cancel or refuse to accept further bookings.